


JAMIE DODD

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EDUCATION

BSc (Hons) Computer Science | University of Lincoln

SEPTEMBER 2019 – JULY 2022

First class honors.

Access to Higher Education Diploma - Computing | The College of West Anglia

SEP 2018 – JUN 2019

- HE Study Skills
- Mathematics
- Introduction to Computer Systems
- Computer Science Basics
- Introduction to Computer Programming
- Introduction to Web Technologies
- Spreadsheet Modelling
- Computer Networks
- Databases
- Introduction to Java Programming

BTEC Graphic Design Level 3 | The College of West Anglia

SEP 2013 – JUN 2015

- 19 units awarded BTEC Level 3 Extended Diploma in Art and Design (Graphic Design) with the triple grade Merit, Merit, Pass

GCSE's | Smithdon High School

- English | Grade: C
- Mathematics | Grade: C
- Design & Technology | Grade: C
- OCR Level 2 National Award in ICT | Grade: C
- OCR Level 2 National Certificate in ICT | Grade: C



CERTIFICATIONS



Microsoft Certified: Security, Compliance, and Identity Fundamentals.



SKILLS

- Python
- CSS
- HTML
- Javascript
- JQuery
- Java
- MySQL
- Flask
- Git
- Adobe Suite
- MS Office Suite
- C / C# / C++



EXPERIENCE

Service Desk Engineer | Jigsaw24

CURRENT

Currently working for Jigsaw24 as a service desk engineer, part of the endpoint management team. The role involves looking at incoming alerts from the MDM and proactively reacting to them to ensure that the end users have a good experience. Additionally, this role involves looking for active issues that the end user does not know about and fixing them before it causes an issue.

Sales Assistant | Tesco

OCT 2019 – JUN 2022

I worked at Tesco as a member of the fresh department whilst I studied at university. My duties were to stock the shelves, do the reductions throughout the day, make sure the waste is recorded through the system every day. I always delivered the best customer service I can provide working here and make sure that every customer has the best shopping experience they can by making it easy, being helpful and friendly.

Sales Assistant | Tesco

JUN 2015 – SEP 2019

I worked for Tesco as a member of the fruit and veg department, I mainly stock the shelves and do the reductions at certain times. Working here I must deliver excellent customer service and always have a smile on my face.



PROJECTS

Team Software Engineering | Image Processing

Took part in a team software engineering module at The University of Lincoln where I was in a group of five students where we developed a facial recognition program using python and the OpenCV library for most of the software development, we also created a database to sort records through the program, we developed this as a web app using Flask, HTML and CSS.

Final Year Project | Developing a Crowdsourced Knowledgebase

I based my final year project at The University of Lincoln around UXD where I used a user-centric design approach to develop a crowdsourced knowledge base for the game Dota 2. This was developed using Flask, MySQL, HTML, CSS, Javascript & JQuery.



ABOUT ME

The time that I have spare out of studying I spend surfing the internet, keeping up to date with computer technologies, playing video games, and socializing with friends. Two hobbies of mine are hiking/camping and snowboarding, both hobbies require motivation and perseverance which I demonstrate from achieving goals such as reaching the summit of a mountain or learning a new skill on my snowboard.